

## **Shrewsbury Aberystwyth Rail Liaison Committee**

### **TRANSPORT FOR WALES UPDATE – 2<sup>nd</sup> April 2020**

Some of this will be old news to many of you but as you can appreciate the situation has been changing day-to-day, along with many members of staff changing their work routines/working patterns.

Together with our colleagues in Network Rail, we are endeavouring to provide a vital service for NHS workers and the emergency services, we're keeping freight trains on track and we're providing transport for key workers across the country.

We launched a reduced Sunday timetable in response to the evolving situation and in line with industry partners and wider public health advice.

Over the course of the week, advice on travel has become stricter and we are supporting all advice for people to stay at home, and only travel when absolutely essential.

Since Monday 23<sup>rd</sup> March, further reductions were made to the timetable which included:

- ***Cambrian line to roughly 1 service every 2 hours.***
- ***Heart of Wales line to one service per day in each direction.***
- ***Cardiff Bay shuttle from 5trains ph to 2trains ph.***
- ***Full removal of Chester to Liverpool services as the route is served by Mersey Rail.***
- ***Reduced services between Crewe and Chester.***

We have however introduced a 07:47 Carmarthen to Milford Haven bus service in West Wales which will call additionally at Worthy bush Hospital, providing a journey opportunity for NHS Key Workers.

We are reviewing this on a daily basis and further reductions/implementations of services and will be communicated in due course.

We are also contacting all hospitals on our route to ensure our timetable can best meet the needs of key workers and we will continue to monitor and review the situation to ensure we can best suit the needs of key workers

Other than to perform safety-critical duties - e.g. dispatch, platform clearance - conductors will remain in the back cab, with frequent use of the PA System is used to announce to travelling customers how the conductor can be contacted if needed and pass on other supporting advice.

Revenue protection and revenue response officers will now focus on support for our station teams. Gate lines will remain in operation to help customers with social distancing measures in place, but ticket sales are to only be made on the website, app, TVM, or behind a glass window.

Further update to be issued when more news is available.